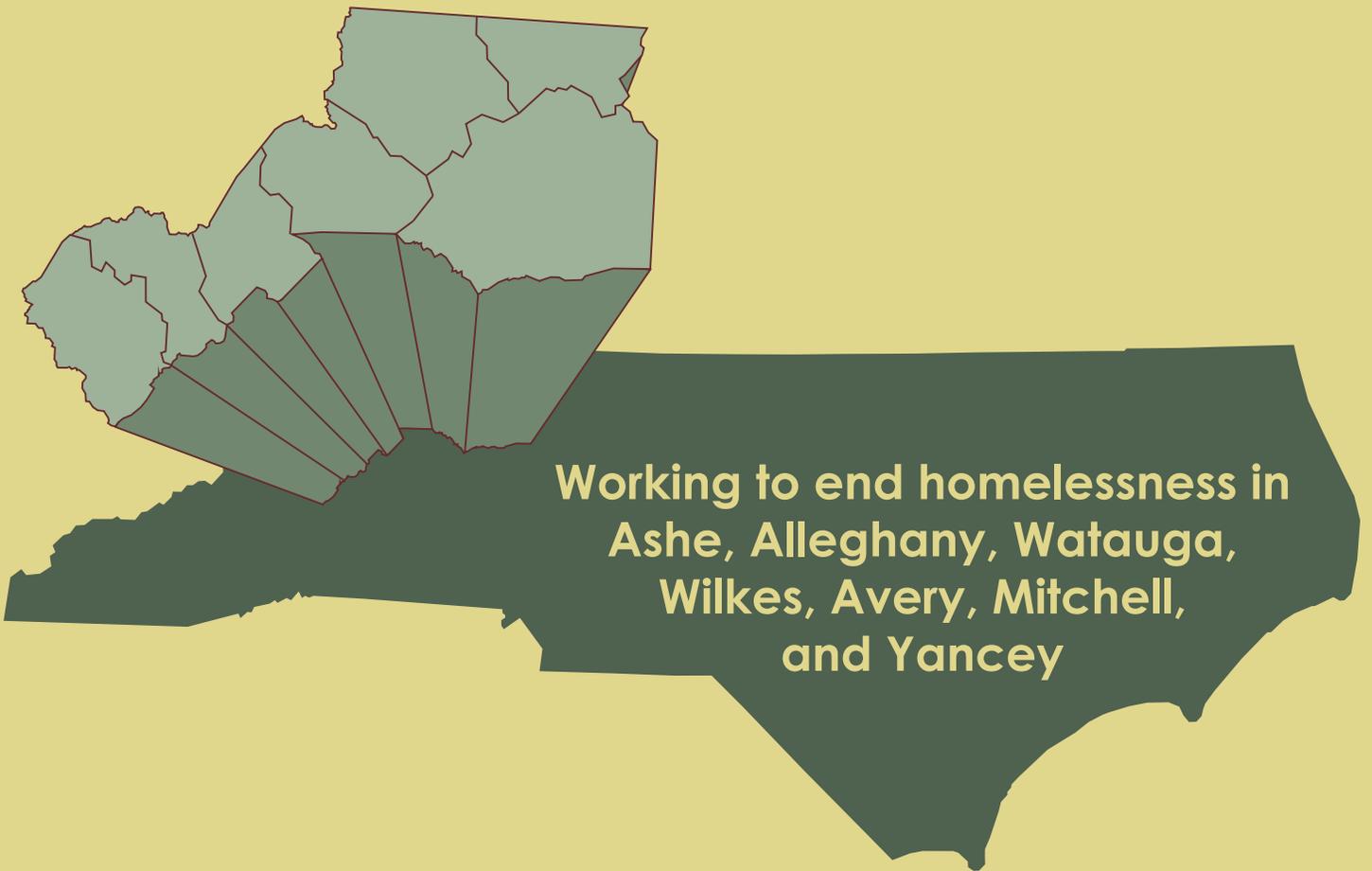


HOSPITALITY HOUSE

N O R T H W E S T
N O R T H C A R O L I N A



Working to end homelessness in
Ashe, Alleghany, Watauga,
Wilkes, Avery, Mitchell,
and Yancey

Hospitality House 2020 Annual Summary

HospHouse.org

Our Mission

Since 1984 the mission of Hospitality House has been to rebuild lives and strengthen community by providing a safe, nurturing, and healthy environment in which individuals and families experiencing homelessness and poverty-related crises are equipped to become self-sufficient and productive. We accomplish this through providing shelter, food, and supportive services for those in our service area.

39,269

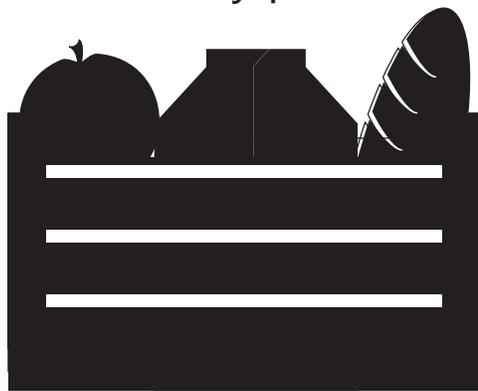
nights of shelter, food,
and supportive services

\$36

average cost per
person, per day

Hunger Relief

The Bread of Life Community Kitchen serves 3 meals a day, 365 days a year, averaging *11,444 meals each month*. Associated **food costs soared 196%** due to COVID-19 safety protocols.



The Emergency Food Pantry served 9,247 people. Demand for food boxes **increased by 49%** during the first six months of the COVID-19 pandemic.



1,307

pounds of produce
grown in our
gardens



Housing

Watauga

Our programs include Winter Seasonal Shelter, Emergency Shelter Program, Family Housing, Permanent Supportive Housing, Domestic Violence Transitional Housing, Rapid Rehousing, Transitional Housing, Scattered Site Housing and Homeless Prevention & Diversion.

22%

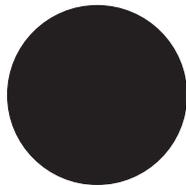
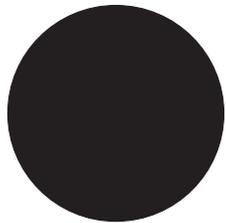
of clients were
chronically homeless

34%

of clients were actively
fleeing domestic violence

Wilkes

372 total clients



319
adults

53
children



119
clients
moved into independent
housing units.

52% were children
**77% were chronically
homeless**

Ashe

Avery

Alleghany, Mitchell,
& Yancey
Other

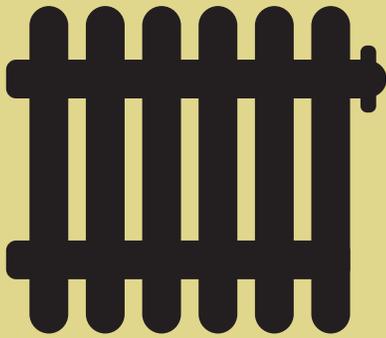


Crisis Assistance

Since 2002, WeCAN (Western Crisis Assistance Network) has been providing help to community members who find themselves facing eviction, utility cutoffs, heating fuel shortage, and prescription medication needs. This assistance often prevents homelessness.

5,061

gallons of home heating fuel



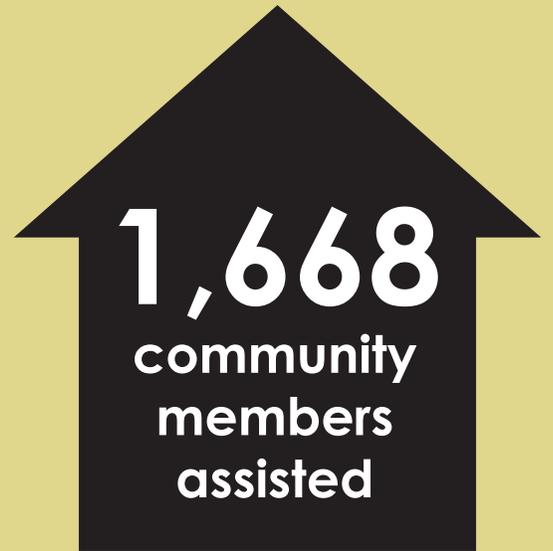
\$90,304

in utility assistance



1,668

community members assisted



Community

11,168

volunteer hours

